WINhealth

Plan Well, Live Healthy

WINconnect

MEMBER MANUAL

UPDATED JUNE 2015

Welcome to WINconnect

Bringing you the convenience of having your medical information right at your fingertips, WINConnect is a secure online portal that allows you to access your benefits and organize your medical information, all in one convenient location. It's safe, secure, and personalized to you. WINconnect will help you take control of your and your family's health. And best of all, you can access it 24 hours a day from the comfort of your computer or mobile device.

WINconnect provides you with the ability to:

- Check the status of your claims
- Review eligibility and benefits information
- Search for providers
- Print a temporary ID care and/or request a new one to be mailed to you
- Assign permission to specific providers or family members, allowing them access to records
- Create a Personal Health Record (PHR) to track all of your Personal Health Information (PHI)

WHAT IS A PERSONAL HEALTH RECORD?

Personal Health Records are not the same as medical records, which are maintained by your doctor's office. PHRs are records kept by you to make your navigation through the health care system more efficient. A PHR is a powerful tool for managing your family's health.

Elements of a PHR include:

- Medical History – Summary of current and past health problems, symptoms, and conditions (editable by you, the member)
- Surgical/Procedure History – Listing of surgeries and major procedures (also editable by you, the member)
- Health Tracker – Track important health measures such as blood pressure, weight, cholesterol, etc.

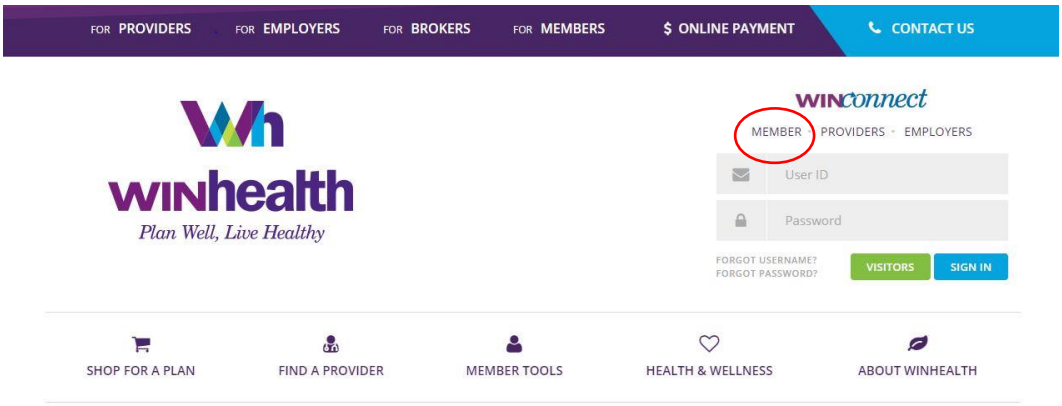
- Visit History – Compilation of provider visits and admissions for user review
- Health/Reminder Calendar – Compliance-improving health calendar with member-scheduled reminders and automated reminders based on preventive health guidelines.
- Health Record Summary – Outline of health status information for members
- Healthcare Plan – Customizable care plan development according to specific medical issues (developed by you, the member)
- Immunization Profile – Complete summary of immunization history

Your Personal Health Record gives you private access to your health information with the flexibility to set your own preferences and grant access to your spouse, your provider, or anyone else you so choose. It also provides you complete portability of your health information for ease of use when traveling and when visiting specialists or providers.

Now let's get started!

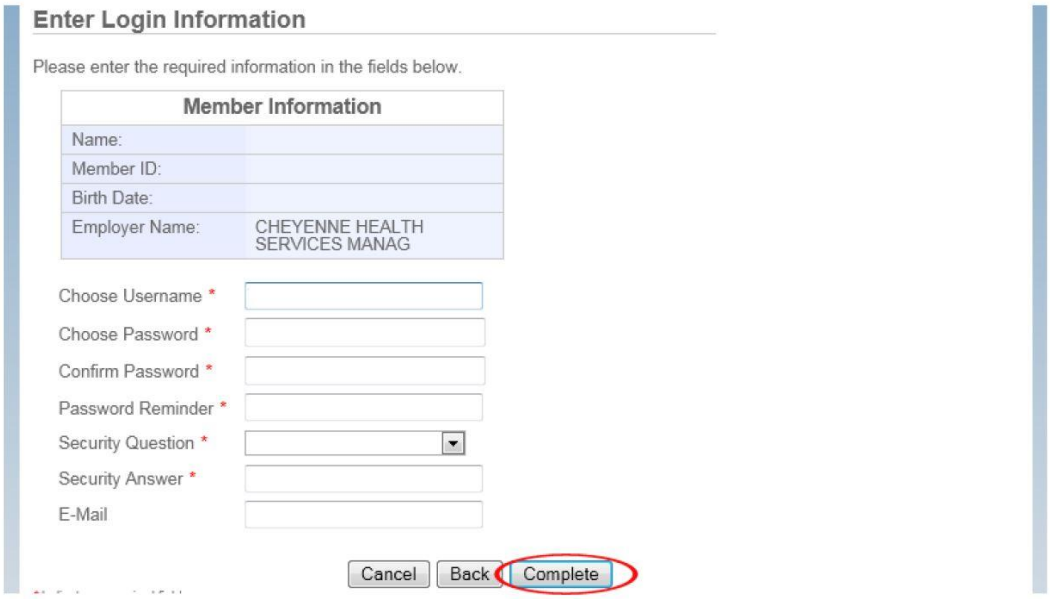
Registering for WINconnect

Step 1: Go to winhealthplans.com and click “Member” under WINconnect at the top right corner of your screen.

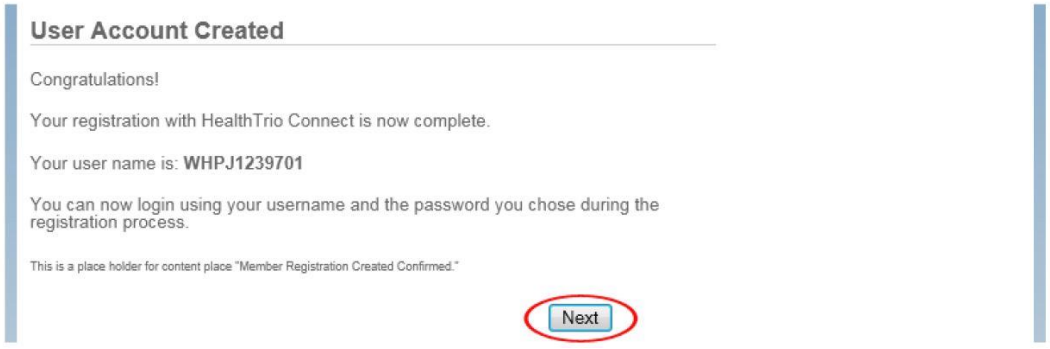


Step 2: You will be taken to a screen titled “Enter User Information”. You will be asked to enter your Member ID, Last Name, and Zip Code.

Step 3: Next you will be asked to choose your Username, Password, Security Question, and Email address. Passwords must be 8 characters and contain one number and one symbol. Click Complete.

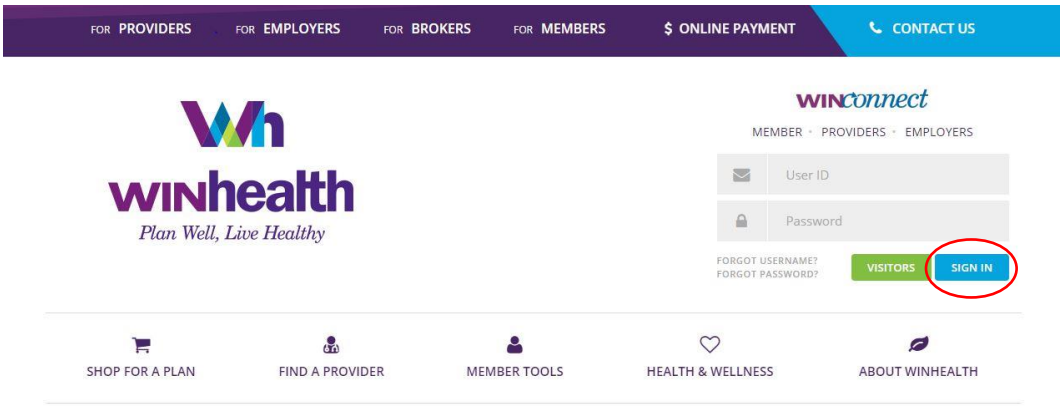


Step 4: When your information has been successfully entered, you will come to a screen informing you that your registration with HealthTrio is now complete. Click Next.


User Account Created
Congratulations!
Your registration with HealthTrio Connect is now complete.
Your user name is: WHPJ1239701
You can now login using your username and the password you chose during the registration process.
This is a place holder for content place "Member Registration Created Confirmed."
Next

Logging into WINconnect

To this point, you have completed the registration process and are ready to login. Visit winhealthplans.com and enter your User ID and Password, click Sign In.



Homepage

Once you have received your registration confirmation and logged in, you will be taken to the WINconnect homepage. The body of the homepage will display information relevant to you and your health plan. Content may change, as new updates, important information, or topics of interest are added. You will also find quick links near the top of the homepage. These are commonly visited links to get you where you need to be quickly.

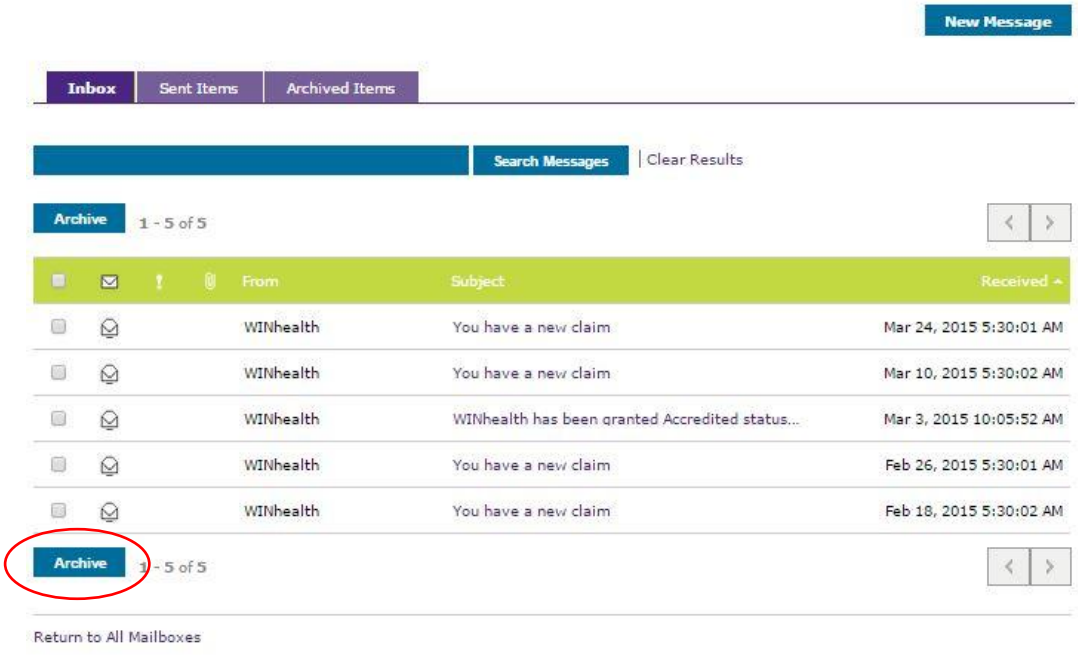
The main navigation is to the left of the screen, and is well organized by category.

WINconnect
Home | Support | Log Out
Logged In:
Message Center: 2 New
Plan Well, Live Healthy
AAA
My Family
My Health
Health Calendar
Procedures
Medication Profile
My Plan For Health
Illnesses/Conditions
Visit Summary
Permissions
Health Event Record
Family History
Wallet Card
Health Tracker
Immunizations
Allergies
Continuity of Care Doc
My Health Plan
Benefits & Eligibility
Claims
ID Card Request
Provider Search
Referrals & Authorizations
Claims Search
Wellness
My Resources
FAQ
Forms
Formulary
NPS Online
Self Management Tools
EOC
Pharmacy Cost Comparison Tool
Teladoc
WINnews
Cost Treatment Estimator
How To Videos
My Preferences
WINconnect
View Eligibility
View Claims
Prior Auth List
Message Center
Provider Search
Wellness
ID Card
Care Management
Talk to a doctor—ANYTIME!
No appointments. No waiting rooms. No need to leave home. NO COST!
Teladoc
Teladoc enables WINhealth members to schedule an appointment with a U.S. board certified doctor without having to go to an urgent care or emergency room. Consultations are offered either by phone or online video 24/7/365. Call 800-835-2362, visit www.teladoc.com, or download the Teladoc app to request an appointment.
More affordable than the ER, and more immediate than Urgent Care! Click HERE for more information.
IDENTITY THEFT PROTECTION - FAMILY BEACONPLUS
At WINhealth, our goal is to protect you from unwanted surprises so you can have greater peace of mind and focus on living life to the fullest.
Best of all, Family BeaconPLUS is included in your health care plan at no additional cost.
Click to learn more
Don't forget to take advantage of your preventive services!
Annual health maintenance visit
Digital rectal exam and fecal occult blood test to screen for colorectal cancer annual
Influenza vaccine annually
Pneumococcal vaccine
Lipid screen every five (5) years
Diabetes screening every five (5) years
Annual Pelvic examination and cervical cancer screening (including Pap smear) and Reflex HPV
*preventive services are at no cost

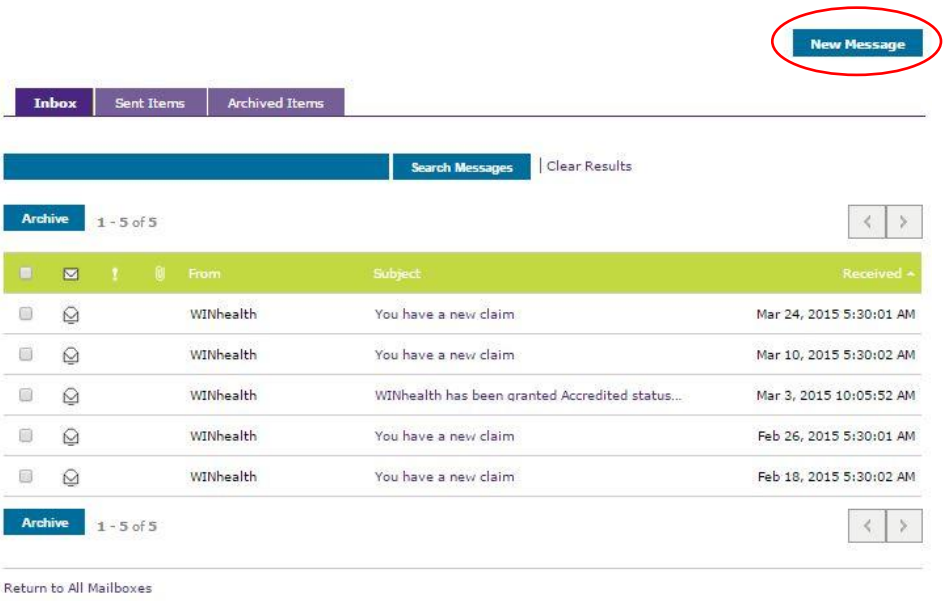
Message Center

WINconnect provides you with the ability to send and receive messages to and from WINhealth. Occasionally, WINhealth will send you important information through the WINconnect Message Center.

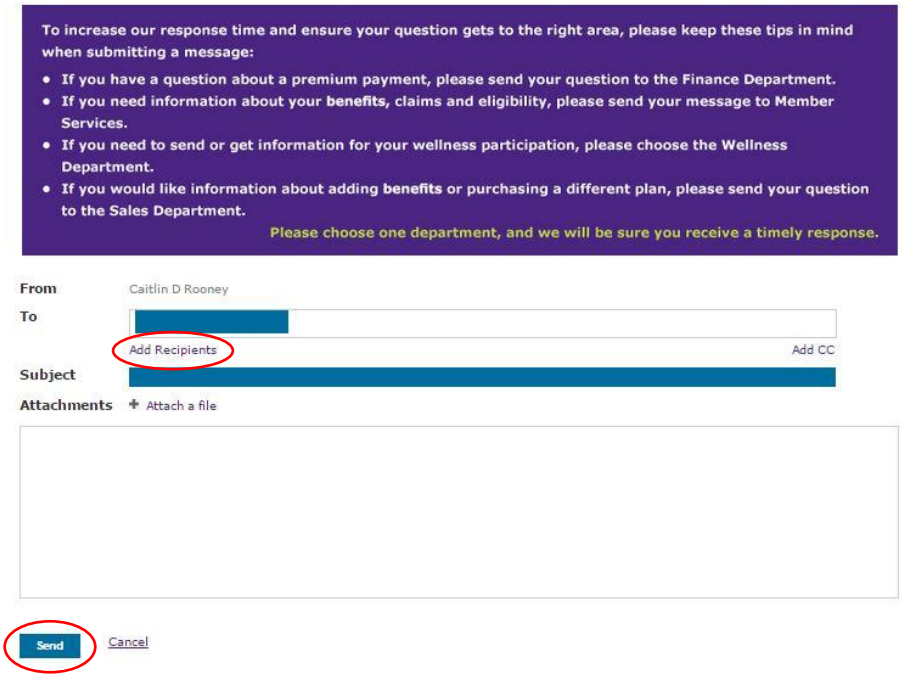
The link to the Message Center takes you straight to your inbox. Messages that have not yet been read are indicated by a sealed envelope and bold text. To archive a message from your message list, select the check box to the left of each message to be archived, click Archive.



WINconnect also gives you the ability to direct message WINhealth as an alternative to calling or visiting in person. Click on New Message in the upper right corner of the Message Center.



A new screen will appear. Click the Add Recipients button and select your desired recipient. Reference the purple box for assistance when choosing a recipient. Type the subject of your message and the body of your message and click Send when finished.


To increase our response time and ensure your question gets to the right area, please keep these tips in mind when submitting a message:
If you have a question about a premium payment, please send your question to the Finance Department.
If you need information about your benefits, claims and eligibility, please send your message to Member Services.
If you need to send or get information for your wellness participation, please choose the Wellness Department.
If you would like information about adding benefits or purchasing a different plan, please send your question to the Sales Department.
Please choose one department, and we will be sure you receive a timely response.
From
Caitlin D Rooney
To
Add Recipients
Add CC
Subject
Attachments
Attach a file
Send
Cancel

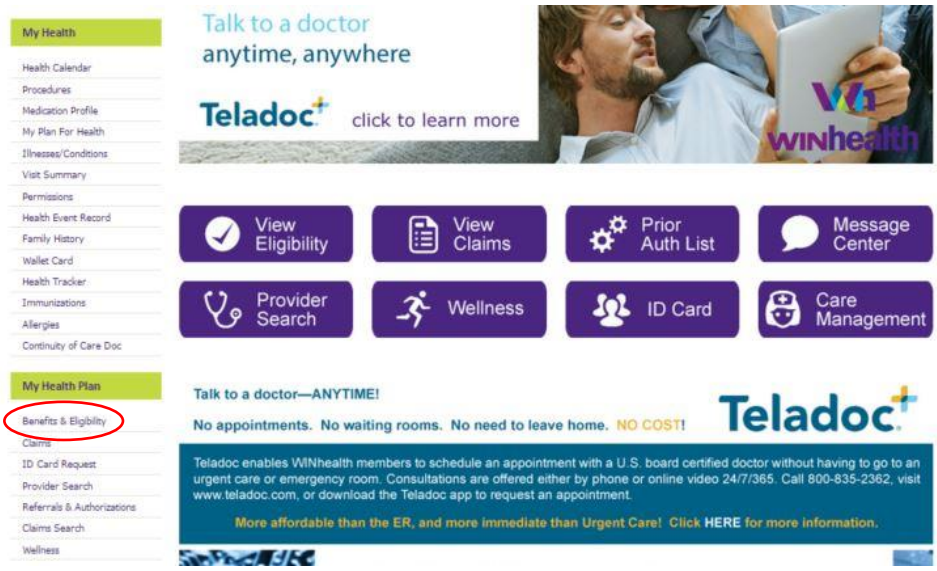
You also have the option of receiving a message in your personal email account or a text message when a message is received in your WINconnect inbox. To enable this option, on the left-hand side of your screen, click on Communication Preferences under My Preferences.

My Preferences
User Preferences
Communication Preferences
NOTICE OF PRIVACY PRACTICE
MEMBER RIGHTS AND RESPONSIBILITIES
WINhealth PARTNERS is committed to providing access to its Website and member portals for individuals with disabilities. We do this so that our members with disabilities have access to and use of information and data that is comparable to those without disabilities. If you use assistive technology (such as a Braille reader, screen reader, TTY, etc.) and cannot access information due to the format of the material, please contact WINhealth by phone at 1-800-868-7670. All content on this website and portal can be made available to the member in print or verbally in any language. To enable us to respond in a manner most helpful to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the web address of the requested material and your contact information.
WINhealth
Plan Well, Live Healthy

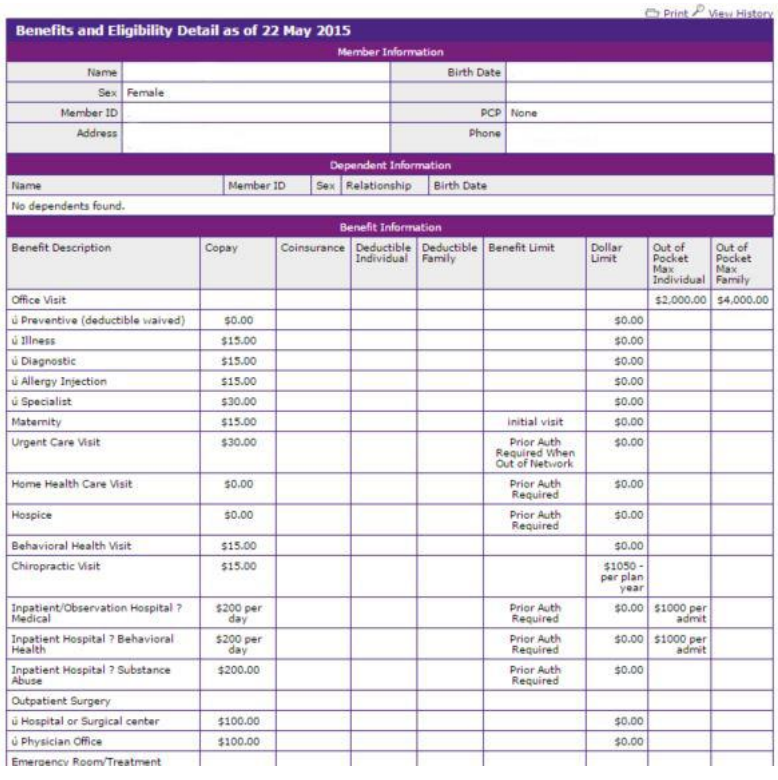
When in Communication Preferences, you can select your preferences. Secure Messaging refers to communications from WINhealth, to include responses to your messages to WINhealth. Claims refers to messages alerting you when a new claim has entered our system. Check the Email and/or Text boxes next to the categories you wish.

Benefits and Eligibility

Your Benefits & Eligibility can be found to the left of your screen under My Health Plan.



This page gives you a summary of your Benefits and Eligibility, including Co-pays, Deductibles, and Out-of-Pocket Max.



Print View History

Benefits and Eligibility Detail as of 22 May 2015

Member Information

Name		Birth Date	
Sex	Female		
Member ID		PCP	None
Address		Phone	

Dependent Information

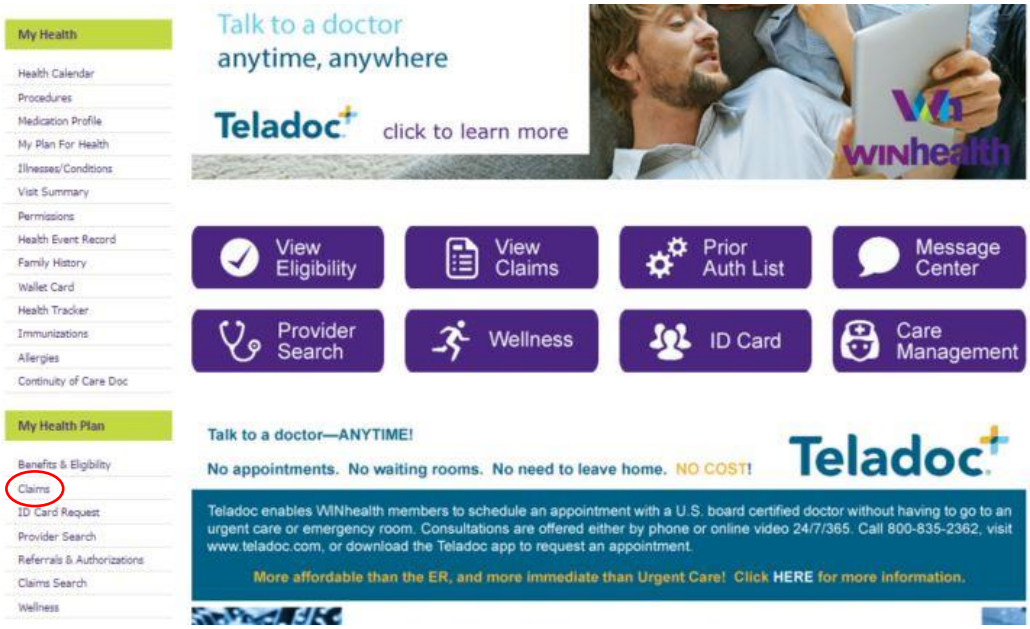
Name	Member ID	Sex	Relationship	Birth Date
No dependents found.				

Benefit Information

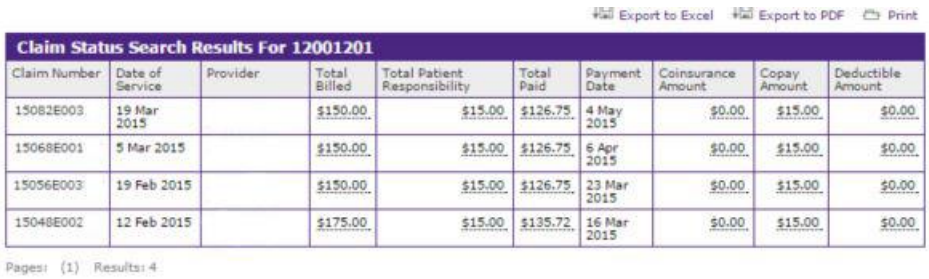
Benefit Description	Copay	Coinsurance	Deductible Individual	Deductible Family	Benefit Limit	Dollar Limit	Out of Pocket Max Individual	Out of Pocket Max Family
Office Visit							$2,000.00	$4,000.00
ú Preventive (deductible waived)	$0.00					$0.00		
ú Illness	$15.00					$0.00		
ú Diagnostic	$15.00					$0.00		
ú Allergy Injection	$15.00					$0.00		
ú Specialist	$30.00					$0.00		
Maternity	$15.00				initial visit	$0.00		
Urgent Care Visit	$30.00				Prior Auth Required When Out of Network	$0.00		
Home Health Care Visit	$0.00				Prior Auth Required	$0.00		
Hospice	$0.00				Prior Auth Required	$0.00		
Behavioral Health Visit	$15.00					$0.00		
Chiropractic Visit	$15.00					$1050 - per plan year		
Inpatient/Observation Hospital ? Medical	$200 per day				Prior Auth Required	$0.00	$1000 per admit	
Inpatient Hospital ? Behavioral Health	$200 per day				Prior Auth Required	$0.00	$1000 per admit	
Inpatient Hospital ? Substance Abuse	$200.00				Prior Auth Required	$0.00		
Outpatient Surgery								
ú Hospital or Surgical center	$100.00					$0.00		
ú Physician Office	$100.00					$0.00		
Emergency Room/Treatment								

Claims

To view your claims, click on Claims under My Health Plan



The Claims link opens the Claims Status Search Results screen, where you can view the status of your claims. To view the details of a claim, click the underlined claim number and view the information in the Claims Status Detail screen. This screen displays information such as patient account number, referral or authorization number (if applicable), provider, diagnoses, and procedure line items for the claim.


Export to Excel Export to PDF Print

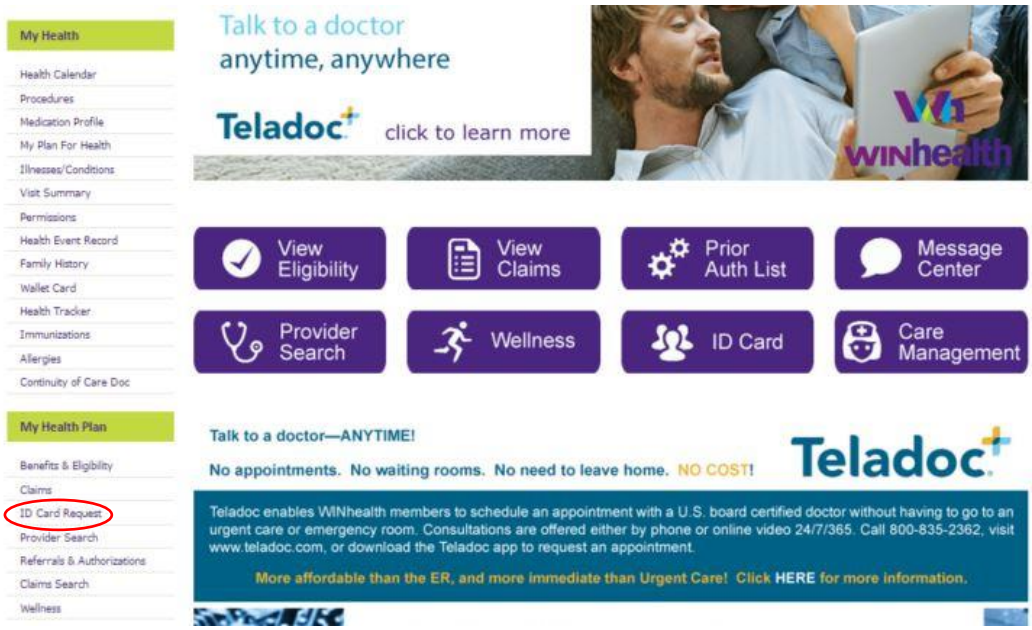
Claim Status Search Results For 12001201

Claim Number	Date of Service	Provider	Total Billed	Total Patient Responsibility	Total Paid	Payment Date	Coinsurance Amount	Copay Amount	Deductible Amount
15082E003	19 Mar 2015		$150.00	$15.00	$126.75	4 May 2015	$0.00	$15.00	$0.00
15068E001	5 Mar 2015		$150.00	$15.00	$126.75	6 Apr 2015	$0.00	$15.00	$0.00
15056E003	19 Feb 2015		$150.00	$15.00	$126.75	23 Mar 2015	$0.00	$15.00	$0.00
15048E002	12 Feb 2015		$175.00	$15.00	$135.72	16 Mar 2015	$0.00	$15.00	$0.00

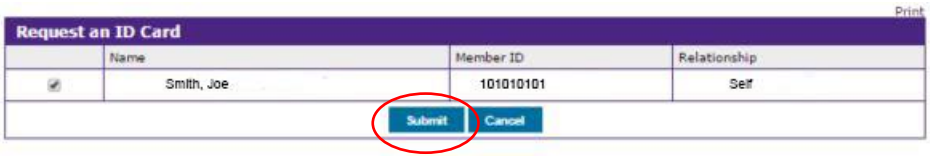
Pages: (1) Results: 4

ID Card Request

To request or print a temporary ID card, click ID Card Request under My Health Plan.



To request an ID card, check the box next to the corresponding name of the person you want a new ID card for and click submit.



To print a temporary ID card, click Print at the top right of the box.

On the next screen, click the Print button next to the person who needs a temporary ID card.

You will be prompted to print your temporary ID card. Please note, you may need to allow pop-ups in your web browser settings.

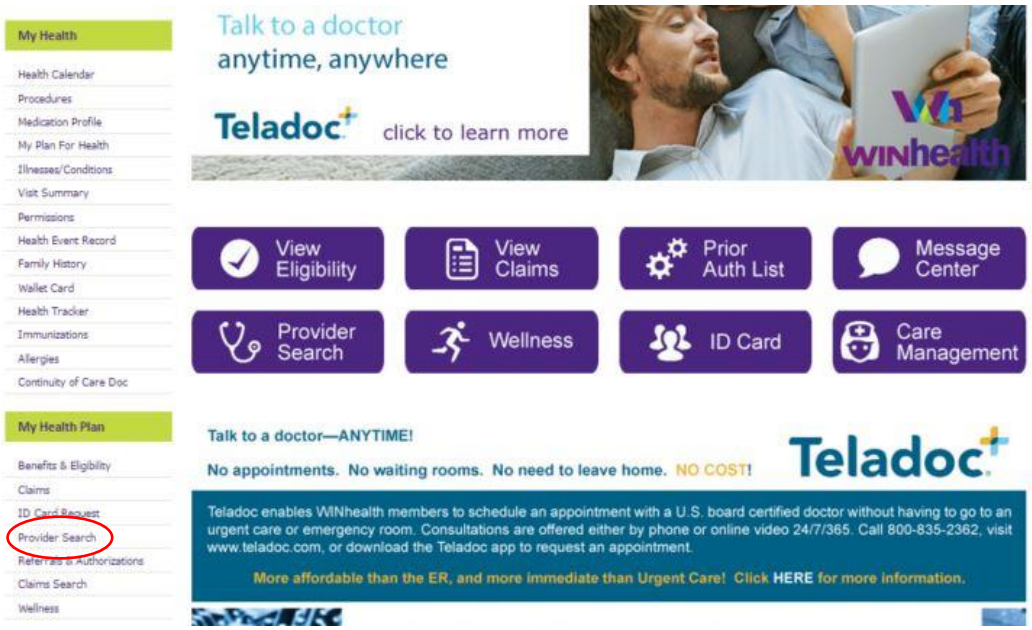
WINhealth
TEMPORARY ID CARD - Expires 10 Days From Date Below
Fri May 22 2015 09:35:46 GMT-0600 (Mountain Daylight Time)
MEMBER ID - 101010101
EFFECTIVE DATE - 2 February 2015
SUBSCRIBER NAME - JOE SMITH
DOB - 01/01/1980
EMPLOYER GROUP - WINHEALTH PARTNERS (328)
EMERGENCY CARE
Contact Nurseline at 307-773-1300, option 2 prior to seeking emergency care
For Customer Service, contact 307-773-1300 or 800 868-7670
Prior to out of network urgent care notify WINhealth
In a life or limb emergency, call 911. Inform WINhealth within 48 hours at 307-773-1300
multiplan.com | 800-678-7427
MultiPlan
PHCS

WINhealth Temporary ID Card

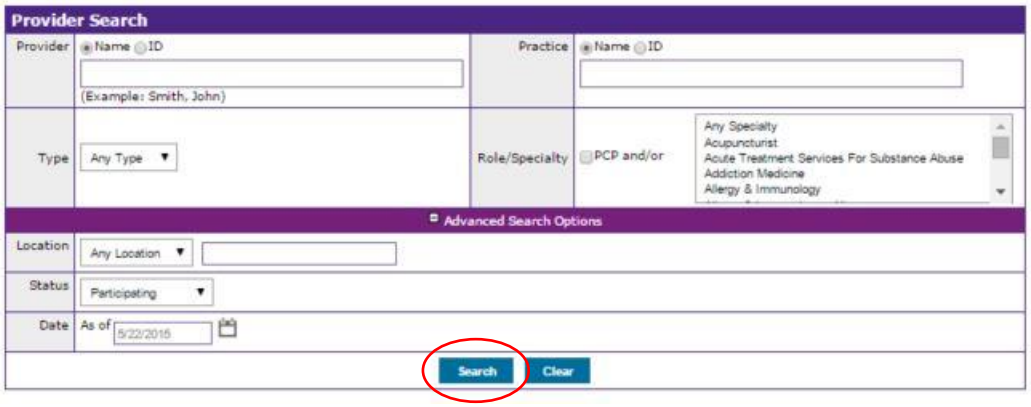
1. Print this page.
2. Cut out along dotted line.
3. Fold in half.
4. Keep in your wallet or purse.

Provider Search

To search for Providers, click Provider Search under My Health Plan.



The Provider Search allows you to search for a health care provider. Entering more search criteria returns more specific search results. To search for a provider, enter the desired information in the Provider Search form and click Search.



After submitting your search criteria, a list of doctors that match your search criteria will display in the Provider Search Results screen. Click the provider name for detailed information.

Provider Search Criteria 5/22/2015

Provider Search	Location	Advanced Search
Type: Any Type Role/Specialty: Internal Medicine		Location: City (jackson) As of: 5/22/2015 Status: Participating

Provider Search Results

Name	Specialty	Address	Phone Number	Product	Network	Status	Proximity
Charles W Knight 1306805064 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Hospital 625 E Broadway Jackson, WY 83001	(307) 733-3636	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
Charles W Knight 1306805064 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Medical Center 625 E Broadway PO Box 428 Jackson, WY 83001	(307) 733-3636	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
Charles W Knight 1306805064 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Physician Services 555 E Broadway Jackson, WY 83001	(307) 739-4611	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
Christine H Turner 1194914747 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Medical Center 625 E Broadway Jackson, WY 83001	(307) 733-3636	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
Dennis Butcher 1750495578 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Hospital 625 E Broadway Jackson, WY 83001	(307) 733-3636	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
Dennis Butcher 1750495578 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Internal Medicine 555 E Broadway Ste 201 Jackson, WY 83001	(307) 733-7222	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
Dennis Butcher 1750495578 (NPI) ST JOHNS HOSPITAL	Internal Medicine	St Johns Physician Services 555 E Broadway Jackson, WY 83001	(307) 739-4611	WINhealth Partners	WINhealth Partners	Participating	Driving Directions
ELLEN B MEYERS	Internal	ST JOHNS INTERNAL MEDICINE	(307) 733-7222	WINhealth	WINhealth	Participating	Driving

The provider detail gives additional specific information about a provider, including contact information. To take advantage of the best benefit, ensure that the provider's status reads "Participating". Participating providers are those that are directly contracted with WINhealth. It is important that you check the status of each individual provider, not just the facility. It is possible that a clinic or hospital is Participating, but individual doctors are not.

Print

Provider Detail as of 22 May 2015

Demographic Information

Name	Charles W Knight Clinician			Phone	(307) 733-3636
Address	St Johns Hospital 625 E Broadway Map Driving Directions	Provider NPI	1306805064	After Hours Phone	None
City, State Zip	Jackson, WY 83001	Office Hours		Fax	None
County	Teton			Website	
Practice	ST JOHNS HOSPITAL	Accessibility			

Additional Information

Specialty	Internal Medicine	Board Certification			
Other Specialties		Languages	English	Sex	M

Hospitals

Hospital	Hospital Privileges

Contract Information

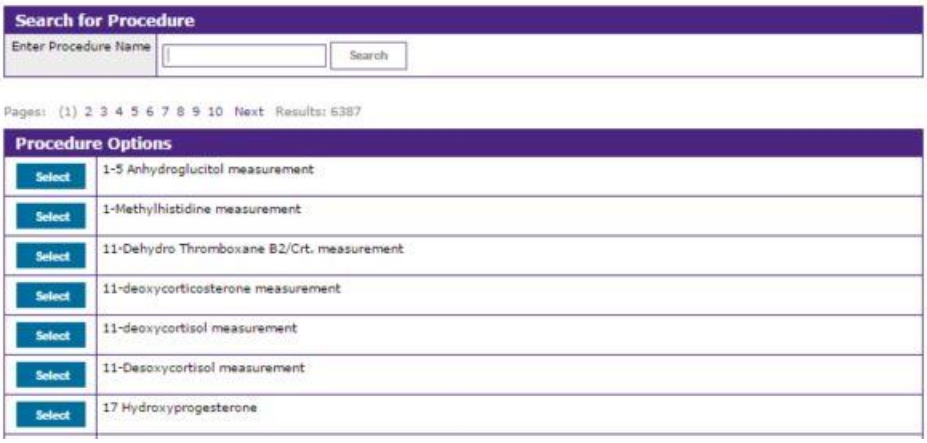
Network	Status	Effective Dates	PCP	Accepting New Patients	Patient Age Range
WINhealth Partners	Participating	1 Apr 2013-None	Y	Y	0 - 999

Health Calendar

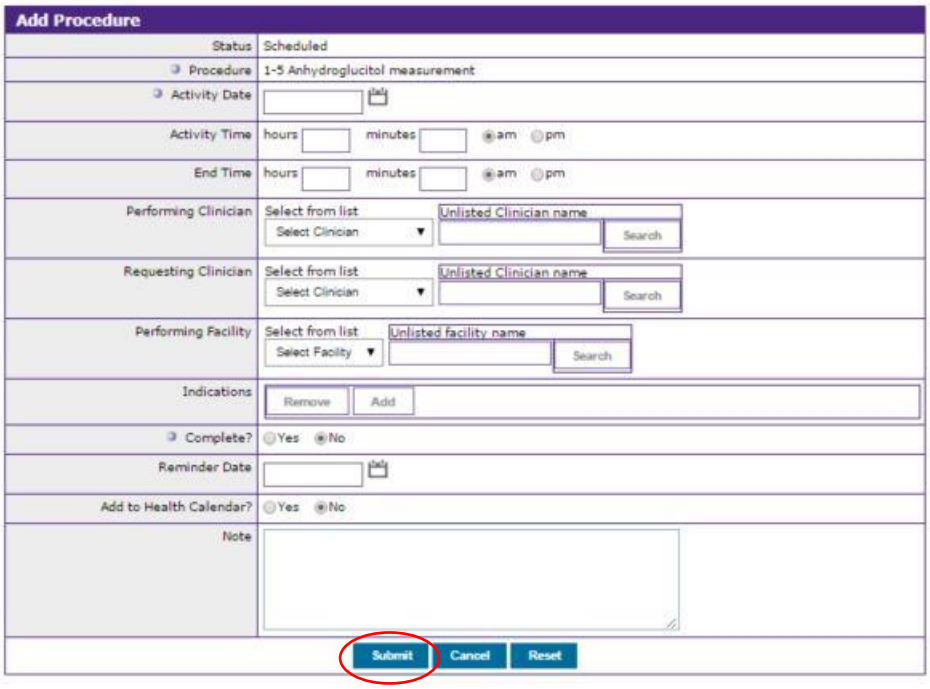
The Health Calendar lists Visits, Procedures, Immunizations, Health Journal, and Health Issues. To view your Health Calendar, click Health Calendar under My Health

The Health Calendar may be displayed by month, week, day, or as a list. You can add an item to the health calendar through the Medical History, My Plan for Health, and Visit Summary link in the left navigation menu, or by using the Add list located above the health calendar. You can use the Filter field to view specific items, or the Go To field to view a specific date.

You can search for a procedure or select a procedure from the Procedure Options list. To add a procedure with the calendar open, select Procedure from the Add drop-down list and click Add to the left of the drop-down. Search for or locate the desired procedure from the Procedure Options list and click the Select button next to the procedure.



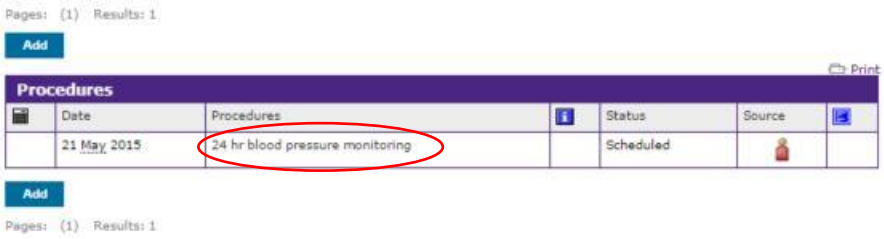
Fill in all required fields with the appropriate information for this procedure. In the complete field, only select “Yes” if the procedure has been completed. Selecting “Yes” before the procedure activity date has passed will cause an error message to appear. You can also add a reminder date to your calendar by typing in a date in the Reminder Date field or selecting a date from the calendar to the right of the field. Click Submit when finished.



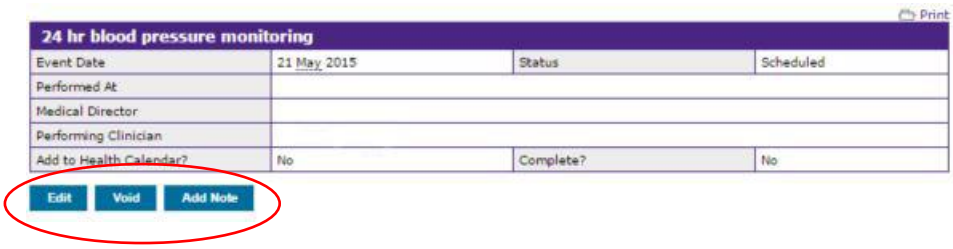
Procedures

To view your procedures, click the Procedures button under My Health.

To view specific information about your procedures, click the procedure name.



Depending on the status of your claim, you will have a few additional options from here. This may include adding a note, disputing a completed procedure, or editing.

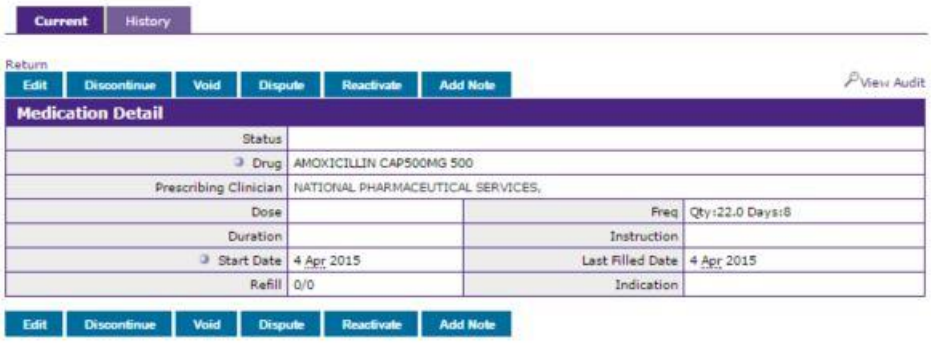


Medication Profile

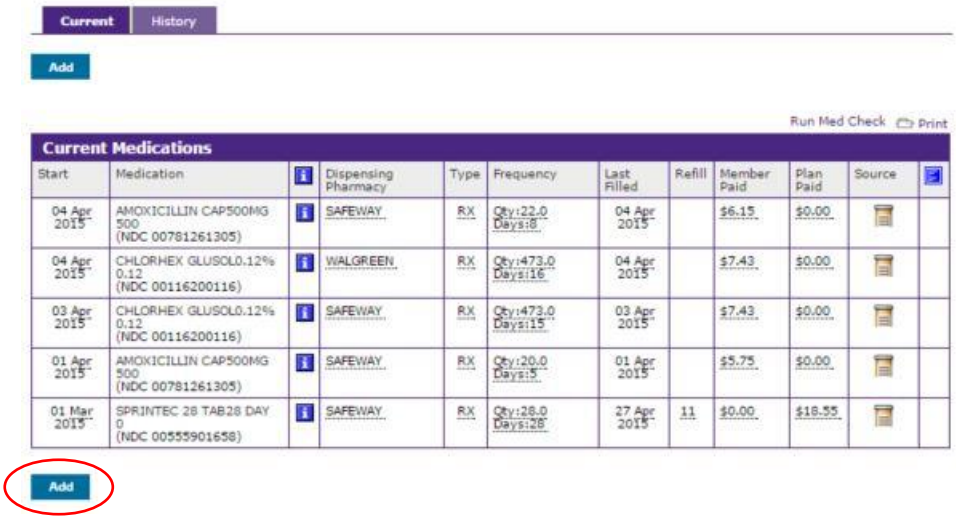
To view your Medication Profile, click the Medication Profile link under My Health.

The Medication Profile screen shows your medications, both current and past.

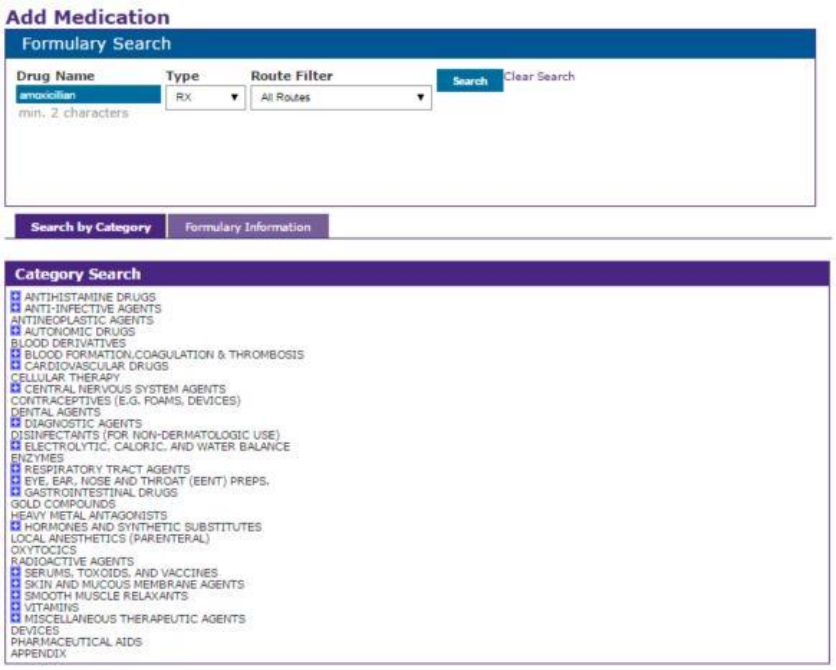
For more information about a medication, click on its name. From here you can Edit, Discontinue, Void, Dispute, Reactivate, or Add a Note to the medication.



You also have the ability to add a medication to your Medication Profile. To do so click Add.

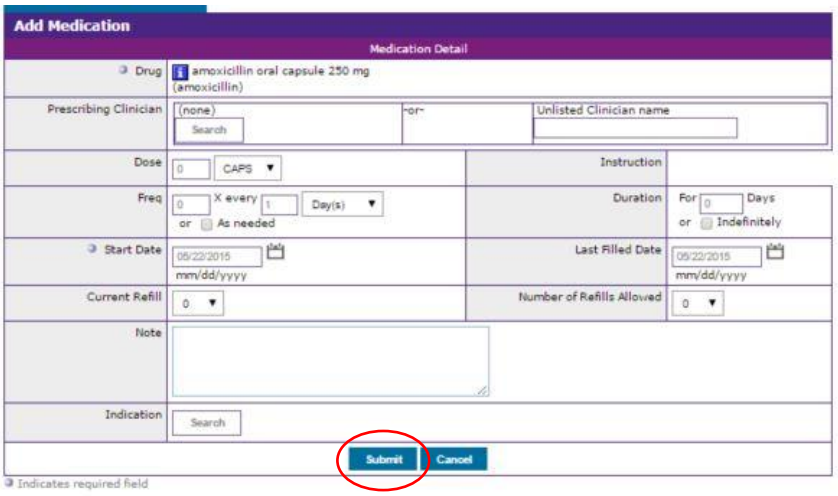


To add a medication to your profile, use the formulary search to look up the medication.



To select a medication, click on its name.

The selected drug will appear in the Add Medication screen's drug field. Fill in all the fields with the appropriate information and click Submit.



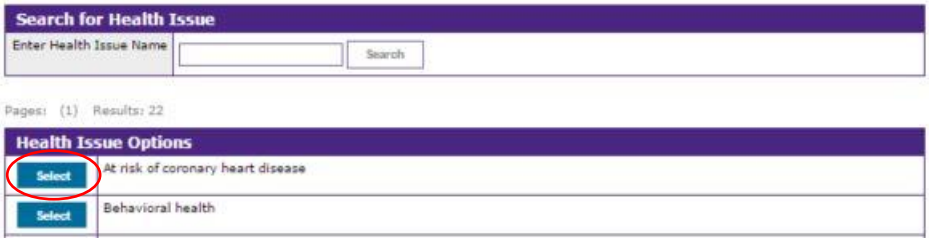
My Plan for Health

The My Plan for Health link enables members to add and edit their individual health issues. Activities to improve those health issues can be scheduled by the members and displayed on their Health Calendar.

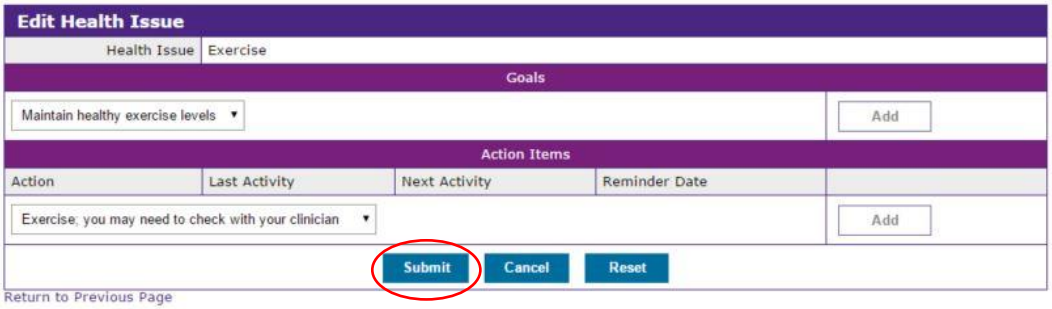
Click My Plan for Health under My Health to view the page.

To add a health issue, click the Add button.

Search for a specific health issue, or select an issue from the list by clicking the Select button.

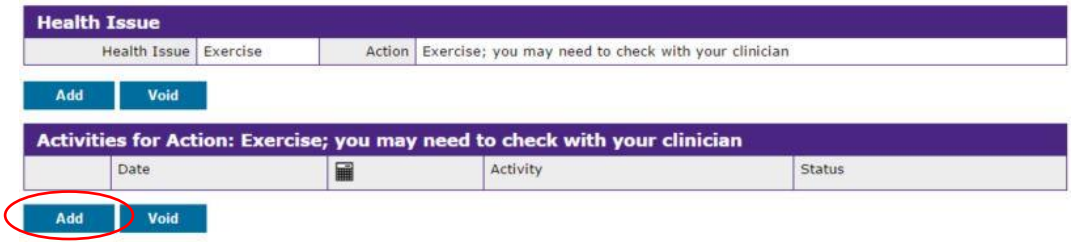


When a Health Issue is selected, the Edit Health Issue screen opens. Select Goals and Action Items from the lists and click the Add button. Click Submit when finished.

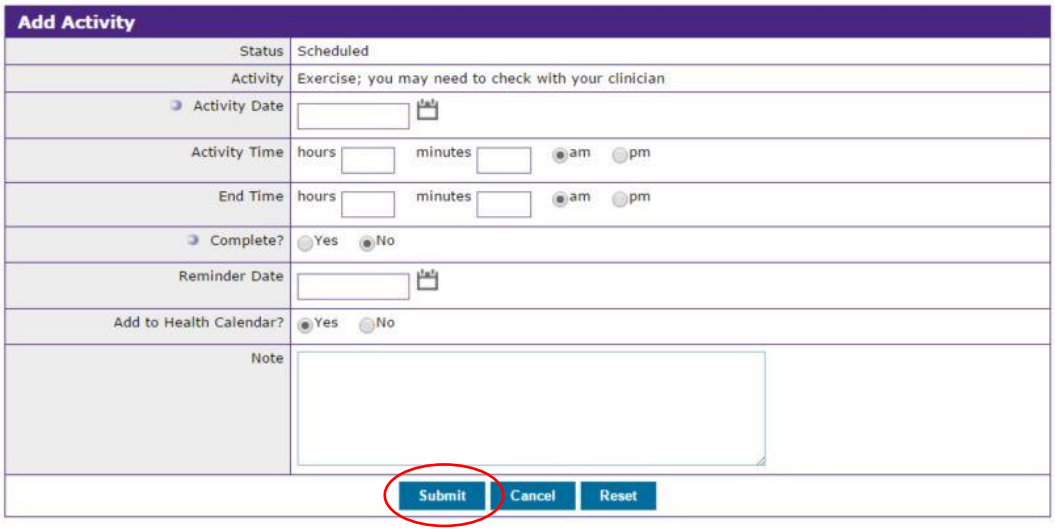


Some Health Issues can be associated with Activities that you can schedule into your Health Calendar. To add an Activity, click on the link to an Action in your Health Issues list.

Click the Add button above or below the Activities for Action box.



Fill out the information regarding when you will completed your health activity. To add the activity to your Health Calendar, click the Yes option button. Click Submit when finished.

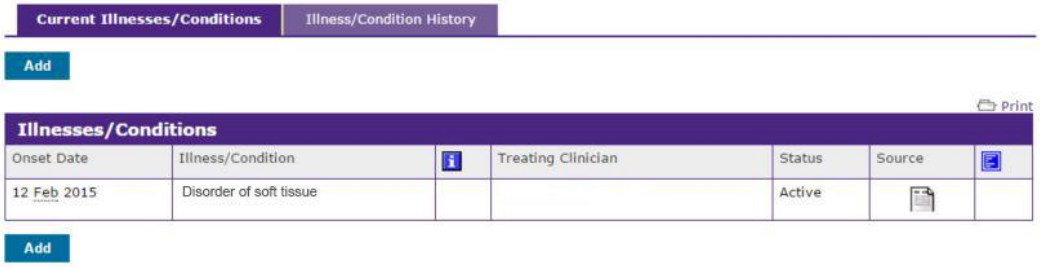


Health Issues can be removed by selecting the check box next to the Health Issue you wish to remove. Once selected, click Remove.

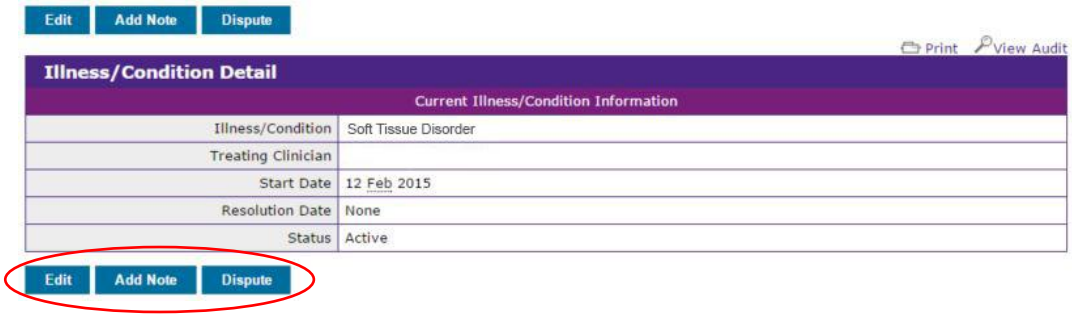
Illnesses/Conditions

To view the Illnesses/Conditions page, click the Illnesses/Conditions link under My Health.

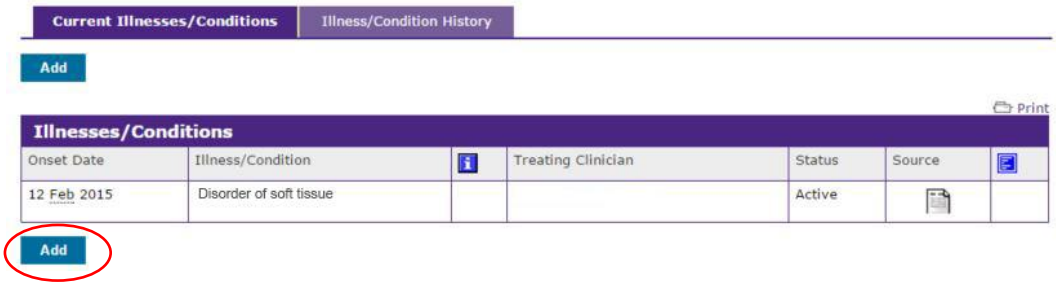
The current Illnesses/Conditions screen shows the illnesses and conditions that you are currently being treated for and a history of past illnesses and conditions. Select the Illness/Condition you would like to view.



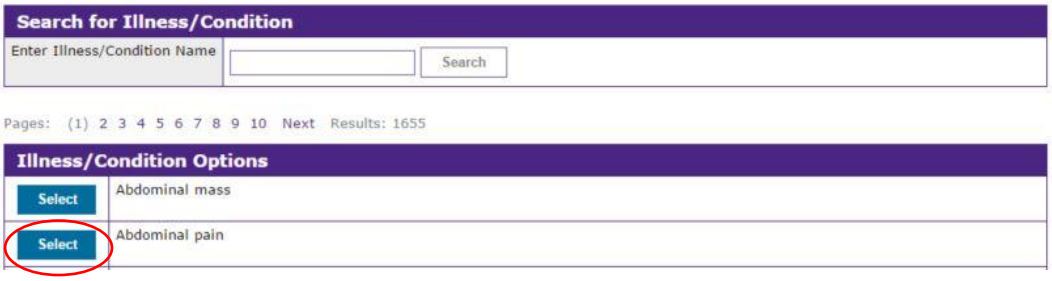
From here, you can Edit, Add Notes, or Dispute.



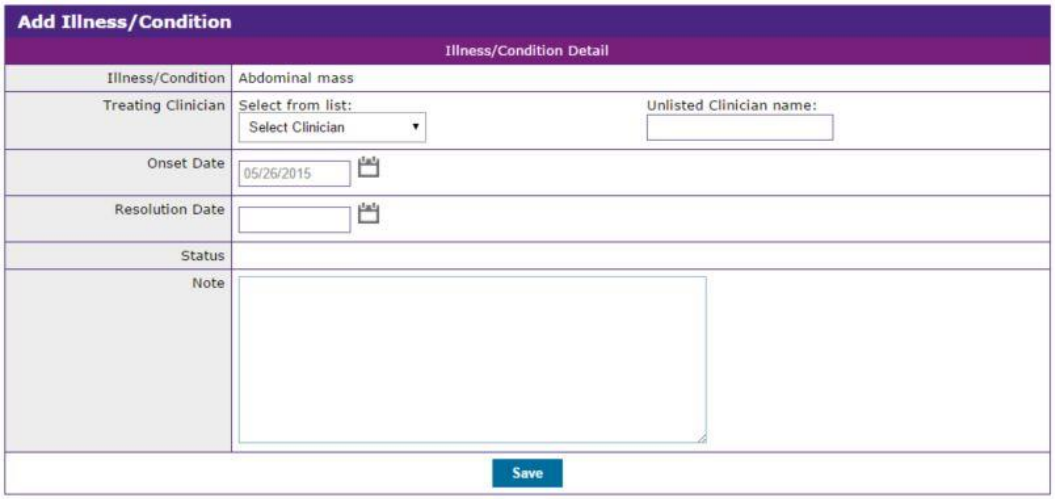
To add an Illness/Condition to this list, click the Add button on the Current Illnesses/Conditions screen.



You can search for an Illness/Condition or select an Illness/Condition from the Options list. To add an Illness/Condition, use the search function or locate the desired Illness/Condition from the Options list and click the Select button.



Fill in all required fields with the appropriate information.

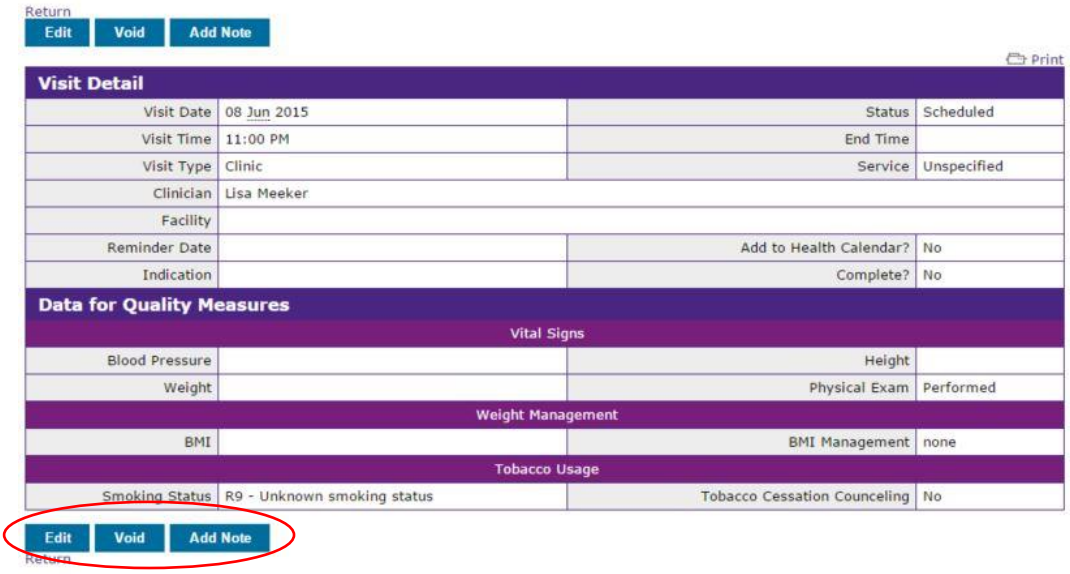


Visit Summary

The Visit Summary screen displays a summary of your medical visits.

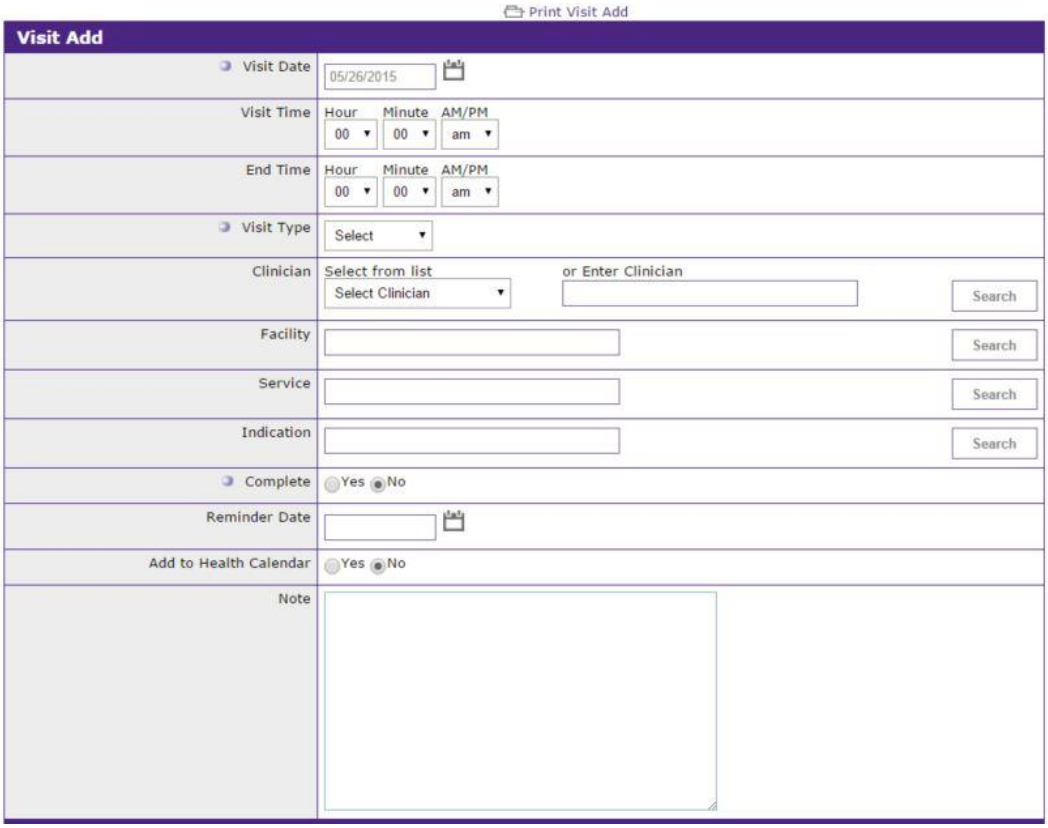
To view, click Visit Summary under My Health.

The screen will display your recent medical visit(s). You can view visits in greater detail by clicking the Visit Date hyperlink in the Visit Summary screen. The Visit Detail screen will open for the visit that you selected. Here, you have the option to Edit, Void, or Add a Note to a visit.



You can also add a visit to your Visit Summary, including upcoming visits. Click the Add Button on the Visit Summary screen.

Fill out the Visit Add form. You even have the option to add upcoming visits to your Health Calendar.

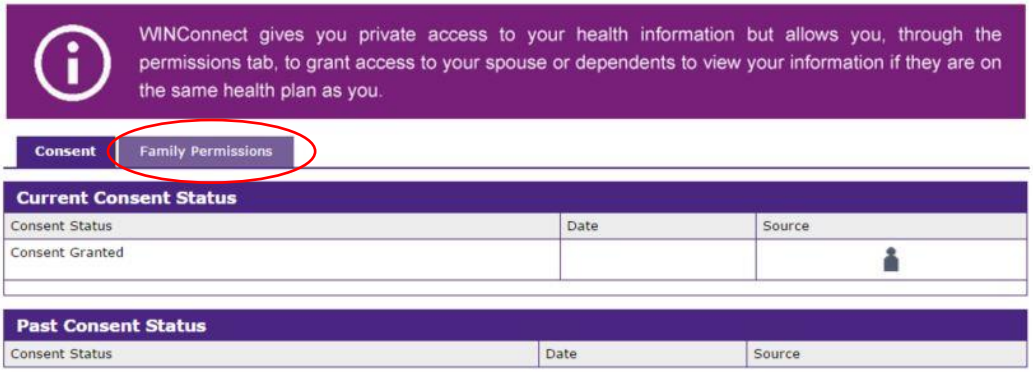


Permissions

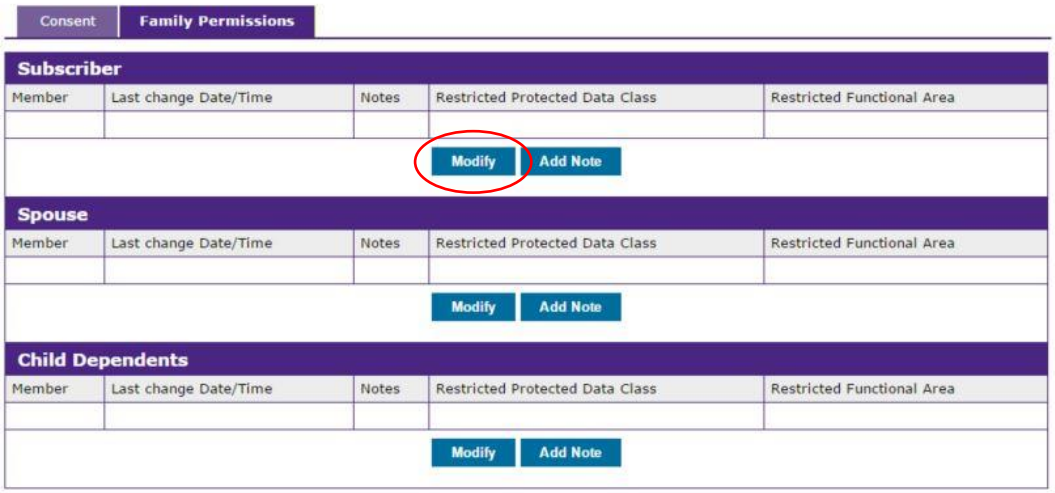
WINconnect gives you private access to your health information. Protecting your Personal Health Information (PHI) is WINhealth's priority. However, through the Persmissions tab, you do have the ability to grant access to your spouse or dependents to view your information if they are on the same health plan as you. The data in the Permissions section is separated into two sections, protected data classes and functional areas. Protected data classes include any information related to things such as contraception, drug and alcohol abuse, or mental health. You can choose whether you want anyone to see information related to these protected data classes. Functional areas are those throughout the portal – claims, visits, immunizations, medications, etc. – to which you grant access.

To view Permissions, click the Permissions link under My Health.

Click on the Family Permissions tab.


WINConnect gives you private access to your health information but allows you, through the permissions tab, to grant access to your spouse or dependents to view your information if they are on the same health plan as you.
Consent
Family Permissions
Current Consent Status
Consent Status
Date
Source
Consent Granted
Past Consent Status
Consent Status
Date
Source

Here you have three options for permissions - Subscriber, Spouse, and Child Dependents. Click Modify under the person(s) you would like to grant permissions.



From this screen, you can grant access on any of the areas you wish to give the individual permission to view. Once you have finished granting permissions, click Save.

Permissions Information

Protected Data Classes

These are special categories of data that require Patient Permissions to access.

Grant	Revoke	Action	Description
◉	○	Mental Health	On-line access to data related to psychological behavior
◉	○	Genetic Testing	On-line access data related to genetic testing
◉	○	Abortion	On-line access data related to Abortion
◉	○	Alcohol Abuse	On-line access data related to Alcohol Abuse
◉	○	Contraceptive Issues	On-line access data related to Contraceptive Issues
◉	○	HIV	On-line access data related to HIV
◉	○	Sexually Transmitted Diseases	On-line access data related to Sexually Transmitted Diseases
◉	○	Reproductive Health	On-line access data related to Reproductive Health
◉	○	Abuse or Neglect	On-line access data related to Abuse or Neglect
◉	○	Drug Abuse	On-line access data related to Drug Abuse
◉	○	Sexual Assault	On-line access data related to Sexual Assault

Functional Areas

Grant	Revoke	Data Group	Description
○	◉	Social History	Access to your on-line Social History information
○	◉	Family History	Access to your on-line Family History information
○	◉	Health Calendar	Access to your on-line Health Calendar
○	◉	Medication Profile	Access your on-line Medication Profile
○	◉	Visit Summary	Access to your on-line Visit Summary
○	◉	Allergies	Access to your on-line Allergies
○	◉	My Plan For Health	Access to your on-line My Plan For Health
○	◉	Change PCP	Change PCP
◉	○	Benefits & Eligibility	Benefits & Eligibility
○	◉	Continuity Of Care Document	Access to your on-line Continuity Of Care Document
○	◉	Claims	Claims
○	◉	Illness and Conditions	Access to your on-line Illness and Conditions
○	◉	Health Event Record	Access to your on-line Health Event Record
○	◉	Immunizations	Access to your on-line Immunizations
○	◉	Procedures	Access to your on-line Procedures

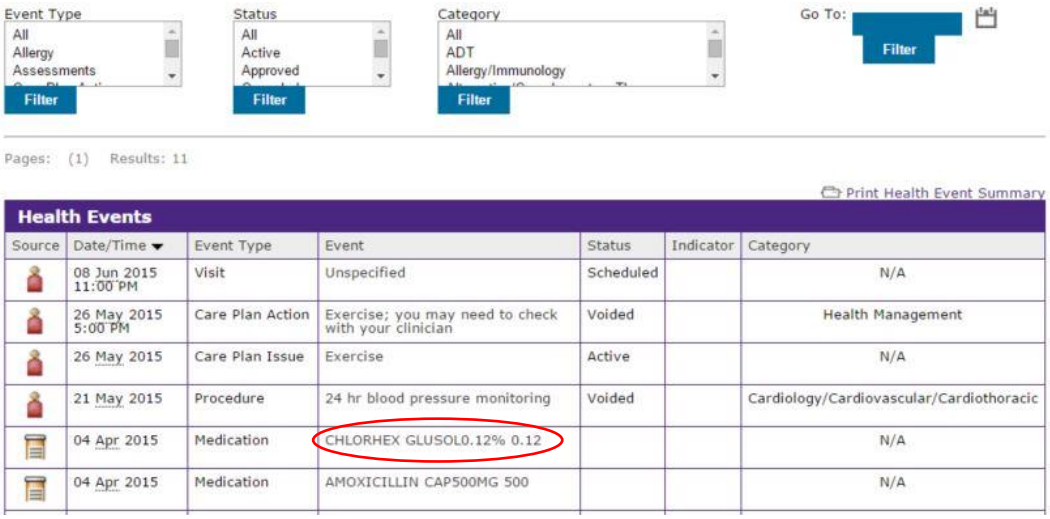
Save Cancel

Health Event Record

The Health Event Record shows all events in your health history, to include Medications, Procedures, Office Visits, Care Plan Changes, and more.

To view your Health Event Record, click the Health Event Record link under My Health.

Click an event for more detailed information.



From here, you will be given several options based on the Event Type.

Wallet Card

Use the Wallet Card form to customize and print a card with important emergency information that you can carry with you. The Emergency Wallet Card screen allows you to record the following: Emergency Contacts, Advance Directives (including Living Will and Durable Power of Attorney information), Current Medications, Health Issues, and Allergy information.

To view your Wallet Card, click the Wallet Card link under My Health.

Fill in all information and check the boxes next to the items you would like included on the printed Wallet Card. Many boxes will be pre-populated with your personal information. Click Print when finished.

Print the card, cut out along solid line, fold on dashed lines, and keep safe in your wallet or purse.

1. Print this page.
2. Cut out along solid line.
3. Fold on dashed lines.
4 Keep in your wallet or purse.

Emergency Health Information

For

Printed on 26 May 2015

Patient Information

Name: Gender: F DOB:
Provider:
Address:

Day Phone: Eve Phone:
Email:

Emergency Contact

Advance Directives: Living Will

I have completed a Living Will indicating my preferred end-of-life medical treatment: No Year Completed:

Contact:
Day Phone: Evening Phone:

Contact:
Day Phone: Evening Phone:

Advance Directives: Durable Power of Attorney

I have completed a Durable Power of Attorney designating a person to make medical decisions for me if I cannot make them myself: No
Year Completed:

Contact:
Day Phone: Evening Phone:

Current Medications

Chlorhex Glusol0.12% 0.12 , Amoxicillin Cap500mg 500 , Chlorhex Glusol0.12% 0.12 , Amoxicillin Cap500mg 500 , Sprintec 28 Tab28 Day 0

Known Health Issues

Known Allergies / Other Information

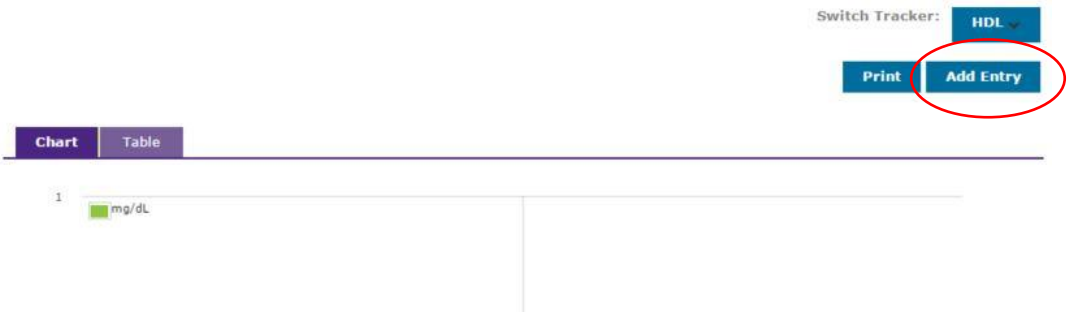
Health Tracker

The Health Tracker is a great tool to help you track key health stats, such as blood sugar, Body Mass Index (BMI), Cholesterol, and more. By entering these stats in your Health Tracker you can keep them all in one place and you don't have to worry about finding them later when you need to reference them.

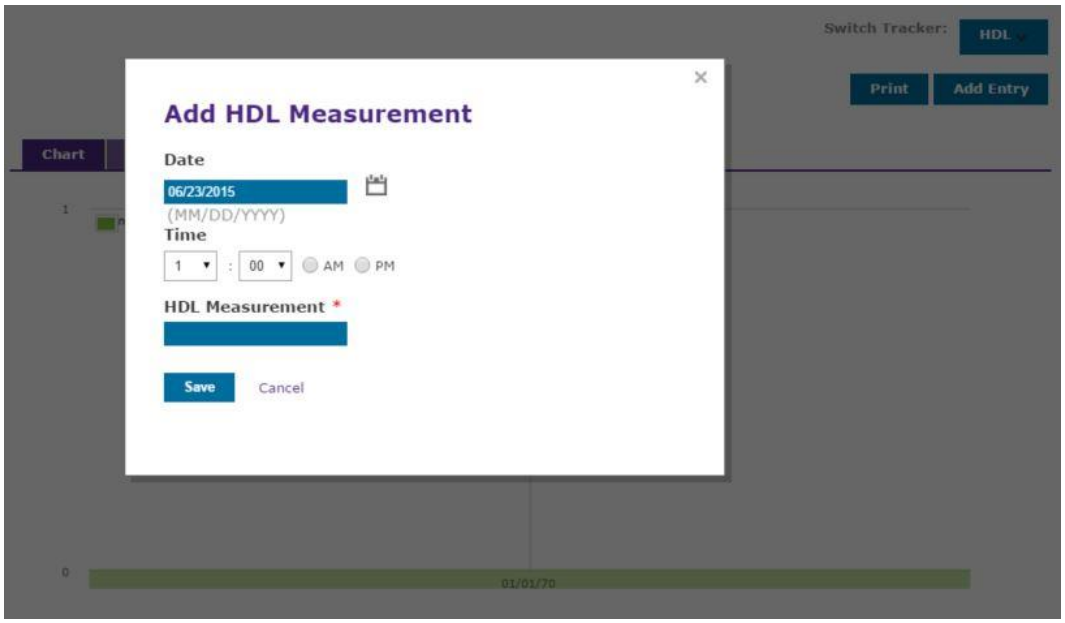
To view your Health Tracker, click the Health Tracker link under My Health.

Select an item from the drop-down list to track.

Click “Add Entry” to enter details.



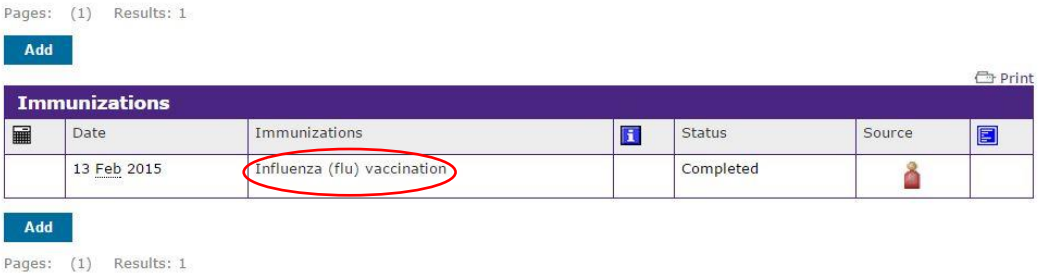
Enter the required information.



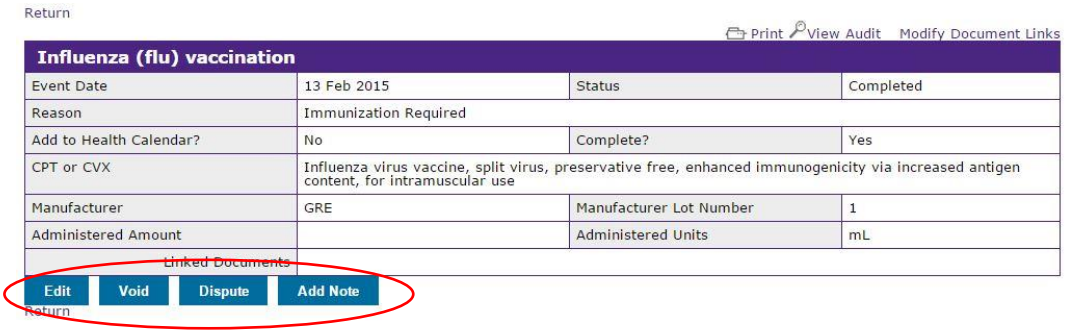
Immunizations

To view your Immunizations, click the Immunizations link under My Health.

Click on the name of the immunization to view specific information.



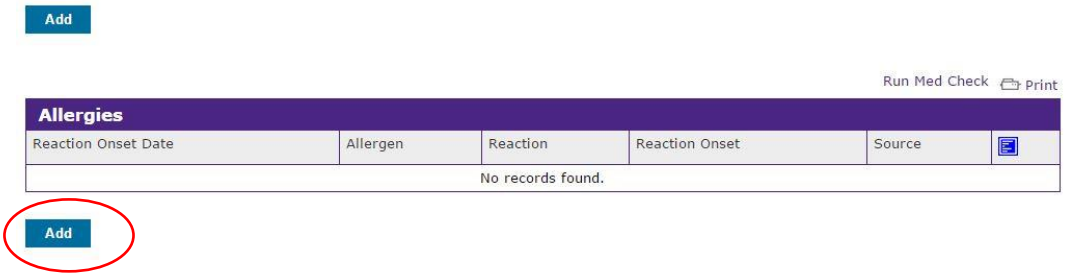
Click Edit, Void, Dispute, or Add Note to make changes to the entry,



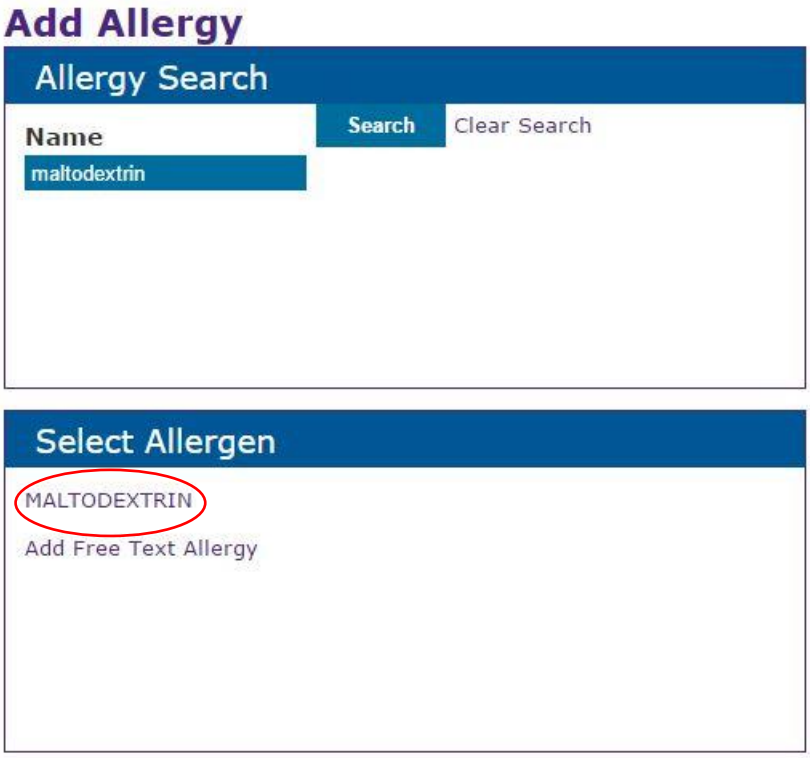
Allergies

To view your Allergies, click the Allergies link under My Health.

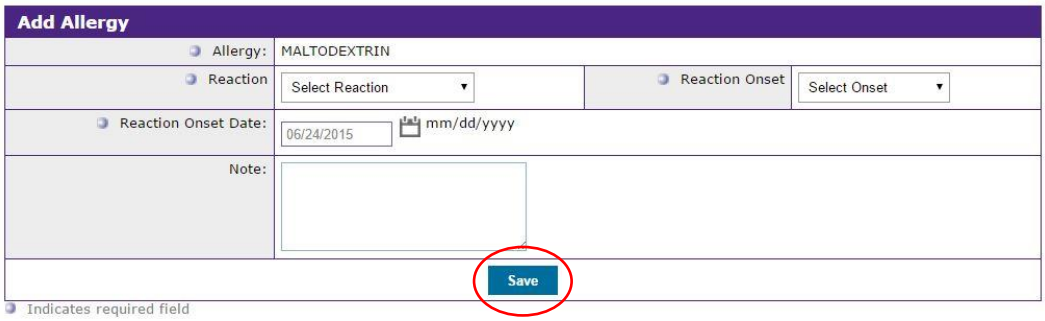
Click Add to add an allergy.



Enter the allergy name and click search and select an allergy from the search results.



Enter the required information and click Save.



Continuity of Care Document

WINconnect automatically generates a Continuity of Care Document based on your claims history and other information you manually input into the system. This Document can be used when you see a new doctor to provide them with your health history.

To view your Continuity of Care document, click the Continuity of Care link under My Health.

Your Continuity of Care Document will generate. From here, you can generate a PDF and/or print.

Clinical Document

Created On: June 24, 2015

Patient: **MRN:** 5920

Birthdate: **Sex:** Female
Guardian: **Next of Kin:**
Signature: /XRWGm8tdQRQNC0Do1QGf8

Payers

Category	Entity	Role
Payment Sources	WINhealth	PAYOR

Encounters

Provider Name	Description	Date
Lisa Meeker		June 8, 2015
unknown clinician	Individual preventive medicine counseling	June 8, 2015

Medications

Medication	Status
AMOXICILLIN CAP500MG 500	
CHLORHEX GLUSOL0.12% 0.12	
CHLORHEX GLUSOL0.12% 0.12	
AMOXICILLIN CAP500MG 500	

Problems

Problem	Status
	completed

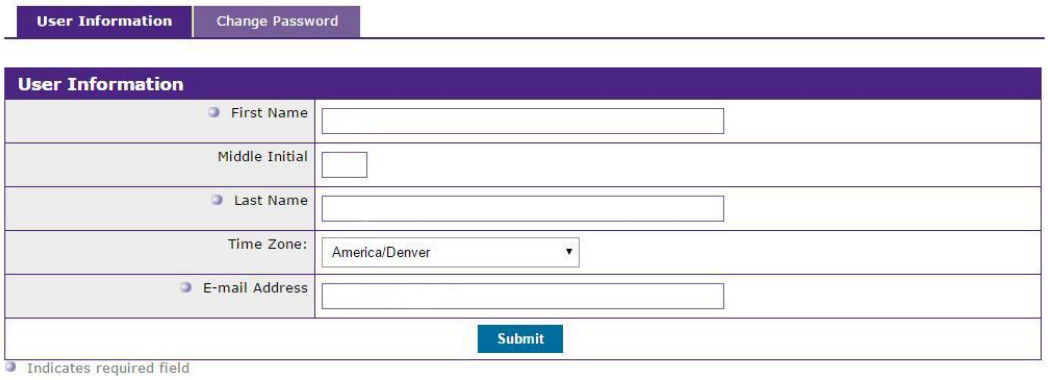
Electronically generated by: HealthTrio LLC on June 24, 2015

User Preferences

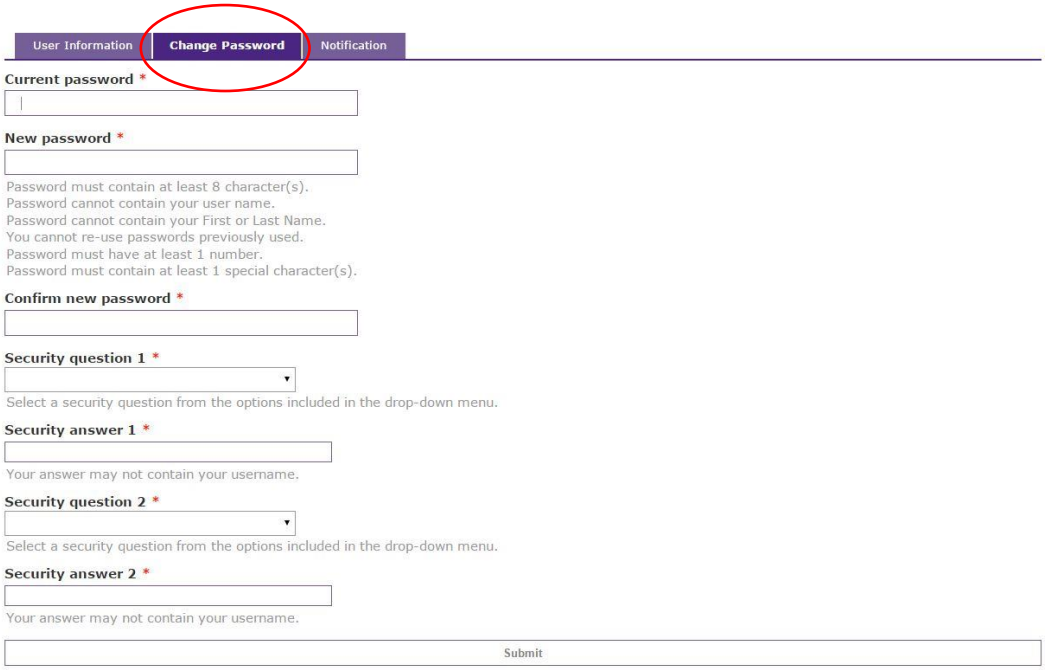
To view your User Preferences, click the User Preferences link under My Preferences towards the bottom of your screen.

My Preferences
User Preferences
Communication Preferences
NOTICE OF PRIVACY PRACTICE
MEMBER RIGHTS AND RESPONSIBILITIES
WINhealth PARTNERS is committed to providing access to its Website and member portals for individuals with disabilities. We do this so that our members with disabilities have access to and use of information and data that is comparable to those without disabilities. If you use assistive technology (such as a Braille reader, screen reader, TTY, etc.) and cannot access information due to the format of the material, please contact WINhealth by phone at 1-800-868-7670. All content on this website and portal can be made available to the member in print or verbally in any language. To enable us to respond in a manner most helpful to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the web address of the requested material and your contact information.
WINhealth
Plan Well, Live Healthy

Use the main screen to edit your user information.



To change your password for WINconnect, select the Change Password tab.


User Information
Change Password
Notification
Current password *
New password *
Password must contain at least 8 character(s).
Password cannot contain your user name.
Password cannot contain your First or Last Name.
You cannot re-use passwords previously used.
Password must have at least 1 number.
Password must contain at least 1 special character(s).
Confirm new password *
Security question 1 *
Select a security question from the options included in the drop-down menu.
Security answer 1 *
Your answer may not contain your username.
Security question 2 *
Select a security question from the options included in the drop-down menu.
Security answer 2 *
Your answer may not contain your username.
Submit

WINhealth

Plan Well, Live Healthy

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(307) 773-1300